

# Unit 3 Shop till you drop?



## Vocabulary

VF 1	<b>blouse</b>	Bluse	My favourite clothing item is my red blouse.
	<b>cap</b>	Kappe	I don't like wearing caps.
	<b>clothes</b>	Kleidung	What kind of clothes do you like wearing?
	<b>dress</b>	Kleid	Melanie got a dress with stars on it for her birthday.
	<b>hat</b>	Hut	I bought a new hat for the winter.
	<b>hoodie</b>	Kapuzenpullover	She always wears hoodies at home.
	<b>jacket</b>	Jacke	Ryan bought a black leather jacket.
	<b>jeans</b>	Jeans	I only wear jeans.
	<b>shoes</b>	Schuhe	Do you have any shoes to go with the dress?
	<b>skirt</b>	Rock	I'd like to buy a new skirt for the summer.
	<b>socks</b>	Socken	Anna got red and white socks for Christmas.
	<b>sweater</b>	Pullover	Where's my sweater? I'm cold.
	<b>trainers</b>	Sportschuhe	Jessica never wears trainers.
	<b>trousers</b>	Hose	These trousers are too short for me.
<b>T-shirt</b>	T-shirt	My sister only wears jeans and T-shirts.	
VB 1	<b>cash</b>	Bargeld	I always have some cash in my pocket.
	<b>cheap</b>	billig	Do you have anything cheaper?
	<b>credit card</b>	Kreditkarte	I usually pay with my credit card when I buy something online.
	<b>customer</b>	Kunde/Kundin	Shop assistants help their customers in every way.
	<b>delivery</b>	Lieferung	Delivery is free if you spend more than £100 online.
	<b>discount</b>	Rabatt	Online shops offer more discounts than normal shops.
	<b>payment method</b>	Zahlungsart	Online shops offer different payment methods.
	<b>price</b>	Preis	I found a company selling the computer for a good price.
	<b>price comparison site</b>	Preisvergleichsseite	I think that more people will use price comparison sites in the future.

	<b>producer</b>	Produzent/Produzentin	Working conditions for producers in developing countries will hopefully improve.
	<b>quality</b>	Qualität	Lots of fake products are of poor quality.
	<b>reduction</b>	Ermäßigung	The shop offers good reductions.
	<b>working conditions</b>	Arbeitsbedingungen	I want to have a job where I can help improve bad working conditions.
	<b>working hours</b>	Arbeitszeit	Working hours are long in many countries.
	<b>workplace</b>	Arbeitsplatz	Your workplace should be comfortable and safe.
Bah 1	<b>border</b>	Grenze	Borders do not exist when it comes to online shopping.
	<b>label</b>	Etikett	You usually pay the price on the label when you buy something.
	<b>queue</b>	Schlange	When shopping online you don't need to wait in a queue.
	<b>range</b>	Auswahl	This shop offers a wide range of products.
	<b>variety</b>	Vielfalt	There is a wide variety of products that you can choose from.
Bah 3	<b>arrive</b>	ankommen	When will the product arrive?
	<b>broken</b>	kaputt	What can I do if the product I ordered is broken?
	<b>complain</b>	beschweren	What are some of the most frequent problems that customers complain about?
	<b>customer service</b>	Kundenservice	Good customer service is really important.
	<b>expensive</b>	teuer	The computers in this shop are really expensive.
	<b>hidden fee</b>	versteckte Gebühr	Sometimes people have to pay more because of hidden fees.
	<b>steal</b>	stehlen	Sometimes a package is left outside the front door and someone steals it.
Ba 1	<b>afford</b>	leisten	I can't afford that, it's too expensive.
	<b>cost</b>	kosten	How much does it cost?
	<b>fitting room</b>	Umkleidekabine	The fitting rooms are at the back of the shop.
	<b>go with sth.</b>	zu etw. passen	Do you have any shoes to go with the blue dress?
	<b>on offer</b>	im Angebot	The black shoes are on offer and only cost £ 20.
	<b>perfect fit</b>	perfekte Passform/ perfekter Sitz	Great, these shoes are a perfect fit.
	<b>size</b>	Größe	What size are you?
	<b>try on</b>	anprobieren	Can I try on the dress?
Ba 3	<b>bag</b>	Tasche	Do you like my new bag?
	<b>belt</b>	Gürtel	These jeans are too big, I need a belt.
	<b>factory</b>	Fabrik	There's a big factory in our town.
	<b>purse</b>	Geldtasche	In Italian cities you often see illegal street vendors who sell designer purses.

	<b>save</b>	sparen	You'll save money if you compare prices.
	<b>sell</b>	verkaufen	In some cities selling products on the street is allowed.
	<b>sunglasses</b>	Sonnenbrille	I bought new sunglasses.
	<b>tax</b>	Steuer	Street vendors often don't pay tax.
JS 1	<b>advice</b>	hier: Beratung	Thank you for the good advice.
	<b>career</b>	Karriere	Being a sales assistant is a great way to start your career.
	<b>customer-oriented</b>	kundenorientiert	As a sales assistant, you need to be customer-oriented.
	<b>personality</b>	Persönlichkeit	She has a great personality.
	<b>skill</b>	Fähigkeit	I have good organisational skills.
JS 3	<b>calm sb. down</b>	jmd. beruhigen	As a call centre operator you need to be able to calm people down.
	<b>fluent</b>	fließend	I am not fluent, but at least I can understand and say the most important phrases.
	<b>multilingual</b>	mehrsprachig	It's very important to be multilingual, to speak several languages.
	<b>operator</b>	hier: Telefonist/in	Call centre operators should have good communication skills.
	<b>reimbursement</b>	Rückerstattung	Is there some kind of reimbursement if a product is damaged?
	<b>talkative</b>	gesprächig	Amy is a very talkative person.
JS 4	<b>order</b>	Bestellung	When there is a problem with the order, customers can call or email.
	<b>return</b>	zurückgeben, Rückgabe	I forgot to return the book to the library.
	<b>shipment</b>	Warensendung	How can I return my shipment?